

WNS Expands Relationship with Finnair

December 13, 2016

NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Dec. 13, 2016-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced the expansion of its relationship with Finnair, a leading Nordic airline specializing in Asia-Europe traffic. Currently, WNS provides Finnair with a comprehensive range of <u>industry-specific services</u> including Passenger Revenue Accounting (PRA), Fare Filing (FF), Revenue Integrity and Cargo Revenue accounting. Under the terms of the new agreement, WNS will now provide additional high-value airline services including risk management, audit and compliance.

This Smart News Release features multimedia. View the full release here: http://www.businesswire.com/news/home/20161213005527/en/

"We are delighted to expand our partnership with Finnair after supporting them successfully for the past three years," said Keshav R. Murugesh, Group CEO, WNS. "We look forward to working closely with Finnair management to help deliver improved efficiencies and successfully achieve their strategic business objectives. With this expanded partnership, Finnair will be able to leverage the analytical, consulting and management capabilities of WNS."

"We look forward to extending our cooperation with WNS to further develop and improve these key services," says Paivi Pellinen, Head of Revenue Process, Finnair.

WNS will set-up a dedicated Finnair Business Excellence team to manage the partnership. This team will work closely with Finnair to identify and drive transformational change and overall process efficiency.

About Finnair

Finnair flies between Asia, Europe and North America with an emphasis on fast connections via Helsinki, carrying more than ten million passengers annually and connecting 17 cities in Asia with more than 60 destinations in Europe. The airline, a pioneer in sustainable flying, is the European launch customer of the next-generation, eco-smart Airbus A350 XWB aircraft and is the first airline listed in the Leadership Index of the worldwide Carbon Disclosure Project. The only Nordic carrier with a 4-star Skytrax ranking, Finnair has also won the World Airline Award for Best Airline Northern Europe for the past seven years running. Finnair is a member of oneworld, the alliance of the world's leading airlines committed to providing the highest level of service and convenience to frequent international travelers.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer interaction services, technology solutions, research and analytics and industry specific back office and front office processes. As of September 30, 2016, WNS had 31,719 professionals across 42 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit <u>www.wns.com</u>.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

View source version on businesswire.com: http://www.businesswire.com/news/home/20161213005527/en/

Source: WNS (Holdings) Limited

WNS (Holdings) Limited Investors: David Mackey Corporate SVP - Finance & Head of Investor Relations +1 (201) 942-6261 david.mackey@wns.com or Media: Archana Raghuram Head – Corporate Communications +91 (22) 4095 2397 archana.raghuram@wns.com; pr@wns.com or Finnair Media: Finnair media desk, +358 9 818 4020 Comms@finnair.com