

WNS Launches a Technology & Analytics Driven Solution Suite for Insurers

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Mar. 18, 2016-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, has introduced a suite of next-generation technology, analytics and digitally led insurance solutions designed to help insurers accelerate the digitization of their business processes, and better-serve their end-customers who are increasingly turning to digital channels.

The offerings span the insurance value chain, and leverage best-in-class embedded analytics, business automation, mobility and robotic process automation to address industry-specific business challenges, including claims settlements, fraudulent claims and insurance policy lifecycle management.

"In an era of constant disruption and rapidly evolving customer expectations, it has become crucial for insurance companies to transform their business models. Today, insurers must focus on managing risk and regulatory complexities, improving efficiencies, and adapting processes to meet increasing consumer expectations. This pressure on the insurance industry requires innovative, digital, future-ready solutions. By combining state-of-the-art automation tools, process expertise and domain knowledge, WNS has developed a suite of unique technology-enabled and analytics-driven solutions to address these industry challenges," said Keshav R. Murugesh, Group CEO, WNS.

The insurance solution suite includes the following offerings:

eAdjudicator – A technology tool driven by robotics process automation that helps automate the end-to-end adjudication process of various types of claims.

InsurACE – A fully automated insurance administration system that helps in end-to-end lifecycle management of insurance policies. It offers a unified view of operations spread across multiple geographies with real-time distribution of work to manage high-transaction volumes.

Broker Connect – A state-of-the-art mobility solution, which meets all the requirements of insurance brokers and financial advisors. This mobile app has multiple features such as real-time status update / push notifications on new policy set-up as well as policy amendments.

Click here to learn more about the solutions

As a strategic partner to 30+ leading insurance carriers, WNS has enabled clients with solutions leading to smarter pricing, customer retention, underwriting, claims management and minimizing risk with optimal cost of compliance.

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of December 31, 2015, WNS had 31,340 professionals across 39 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit www.wns.com.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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