



WNS Launches a New Technology Suite for the Travel Industry

September 23, 2015

NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Sep. 23, 2015-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced the launch of a next-generation technology solution suite for the global travel and leisure industry.

This new set of offerings leverages high-end embedded analytics, automation and web-based "on-demand" infrastructure to address real-life business challenges such as travel disruption, revenue recovery, interline fare audit and queue management. These solutions cut across multiple sectors of the travel and leisure vertical, including airlines, Online Travel Agencies (OTA), Travel Management Companies (TMC), hotels, cruise lines and car rental companies.

"The travel industry needs bold new ways of addressing operational pain points and staying ahead of the curve. [WNS](#) is delighted to announce the launch of a new suite of technology and analytics-enabled solutions for the travel and leisure industry. We believe that this solution suite born out of domain expertise and experience with leading travel industry players will enable growth strategies for businesses," said Keshav R. Muruges, Group CEO, WNS.

The technology solution suite includes:

RePAX - An automated, on-demand, passenger experience solution, which helps airlines and OTAs transform travel disruption handling. It is an end-to-end customer experience solution that re-books passengers in case of delayed or cancelled flights, and automatically makes corresponding changes in their hotel booking, calculates refunds, sends out instant status alerts to passengers and airline companies during flight disruptions. RePAX re-books passengers 25 times faster as compared to a manual process.

Q-Bay - A fully automated, hosted queue management platform for multi-location, account and GDS environments. This platform enables a single centralized view to the entire operations spread across multiple geographies with real-time distribution of work across centers dynamically to manage high-transaction volume periods. Q-Bay drives efficiency, increases productivity and reduces operational cost.

SmartPro - The first-of-its-kind fully-automated, web-enabled proration engine that helps airlines make better revenue management decisions. It is an SIS-compliant solution that enables airline companies arrest leakage and improve interline process efficiencies.

Verifare PlusSM - A comprehensive fare audit platform with inbuilt high-end analytics that will significantly transform the revenue recovery strategy for airline companies. Verifare PlusSM not only plugs revenue leakages, but also proactively helps prevent losses. It offers end-to-end audit services across the ticket lifecycle for all types of fares sold world-wide, through any type of distribution channel.

[Click here to read more](#)

WNS is a leading global Business Process Management company catering to 200+ global clients by combining operational excellence with deep domain expertise across key industry verticals, including Travel & Leisure. Leveraging the company's rich heritage as a division of British Airways, today WNS is the world's largest specialist travel BPM company providing an end-to-end suite of solutions for the travel industry. WNS is a trusted partner to many leading global airlines, OTAs, TMCs, hotels, cruise lines and car rental companies, delivering solutions for their transactional, transformational and innovative needs.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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