



WNS Positioned as a 'Leader' in NelsonHall's NEAT Evaluation for Transformational Customer Management Services (CMS)

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Mar. 12, 2015-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced that the company was positioned as a 'Leader' in NelsonHall's NEAT vendor evaluation for Overall Transformational Customer Management Services (CMS).

"WNS is honored to be recognized as a BPO 'Leader' by NelsonHall in Transformational CMS, as these services are at the core of everything we do," said Keshav R. Muruges, Group CEO, WNS. "Client-centricity enables WNS to align with our partners and help make their organizations more efficient, insightful and competitive. Our continued investments in domain expertise, transformational services, and technology are resonating well with our clients, and generating high-impact outcomes for their businesses," he added.

NelsonHall's NEAT Evaluation for Overall Transformational CMS assessed providers based on their ability to help their customers enhance the end-client experience, optimize revenue and take out cost while improving customer satisfaction. 'Leaders' in the NEAT evaluation were characterized by a high ability to deliver immediate benefit and a high capability to meet future client requirements relative to industry peers.

About NelsonHall

[NelsonHall](#) is the leading global BPO and ITO analyst firm with analysts across the U.S., U.K. and Continental Europe. Founded in 1998, NelsonHall offers a suite of "Speed-to-Source" tools that assist buy-side executives in saving time and money, while enhancing the quality of their sourcing decisions, in BPO and ITO evaluations. NelsonHall helps organizations ensure that key sourcing decisions are based on industry reality not market hype, providing the detailed and objective market and supplier knowledge required for sourcing success through its sourcing tools, online information, and unrivalled analyst access.

About WNS

[WNS](#) (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back-office and front-office processes. As of December 31, 2014, WNS had 27,755 professionals across 37 delivery centers world-wide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit www.wns.com.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

Source: WNS (Holdings) Limited

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