



## WNS Debuts as a 'Major Player' in IDC Human Resource Outsourcing (HRO) MarketScape Report

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Jun. 3, 2014-- [WNS](#) (Holdings) Limited (WNS) (NYSE:WNS), a leading provider of global Business Process Management (BPM) services has been recognized as a 'Major Player' in the latest IDC MarketScape: Worldwide HR BPO 2014 Vendor Assessment Report\*.

"Our expertise in people practices is the reason for this recognition as a 'Major Player' in the HRO space. We provide a comprehensive Human Capital Management (HCM) suite of offerings designed to deliver cutting-edge solutions to our clients globally. These include Cloud-based technology services that leverage our strategic partnership with Ramco," said Keshav R. Muruges, Group CEO, WNS.

"Our clients value the fact that we manage more than 27,000 people across 12 countries in ten different verticals. Hence, our understanding of complexities in the HRO space and the ability to implement the right set of solutions, including technology-enabled solutions, are tried and tested within," said R. Swaminathan, Chief People Officer, WNS.

WNS offers an HCM On-Cloud platform powered by Ramco VirtualWorks®, which is tightly integrated with best-in-class analytics and embedded services. These offerings enable customers to migrate into a system-of-engagement model from that of system-of-records in a Cloud-based, modular environment that incorporates best-in-class process management practices.

WNS also supports multiple ERP platforms for its clients, including pre-configured HR processes, industry-specific frameworks and country-specific solutions. Services are delivered in multiple languages through a global delivery model with centers located in Asia, Europe, South Africa, United Kingdom, United States and Latin America.

All WNS [HRO solutions](#) are backed by both decision-support tools (HR Information System, Analytics, and Master Data Maintenance) and enabling services (Employee Helpdesk, Self-Service). Services provided cover the entire "hire-to-retain" HR value chain, including recruitment, workforce management, payroll and benefits, talent management, employee development and planning, and are designed to deliver upfront productivity to clients.

### About IDC MarketScape

IDC MarketScape vendor analysis model is designed to provide an overview of the competitive fitness of ICT (information and communications technology) suppliers in a given market. The research methodology utilizes a rigorous scoring methodology based on both qualitative and quantitative criteria that results in a single graphical illustration of each vendor's position within a given market. IDC MarketScape provides a clear framework in which the product and service offerings, capabilities and strategies, and current and future market success factors of IT and telecommunications vendors can be meaningfully compared. The framework also provides technology buyers with a 360-degree assessment of the strengths and weaknesses of current and prospective vendors.

### About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. [WNS](#) offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. [WNS](#) delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of March 31, 2014, [WNS](#) had 27,020 professionals across 34 delivery centers world-wide including China, Costa Rica, India, the Philippines, Poland, Romania, South Africa, Sri Lanka, the United Kingdom and the United States. For more information, visit [www.wns.com](http://www.wns.com).

### Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

\* IDC MarketScape: Worldwide HR BPO 2014 Vendor Assessment Report Doc #248394, May 2014

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