

## WNS Assessed a 'Leader' in NelsonHall NEAT Evaluation for Overall Property and Casualty BPO

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NEW YORK & MUMBAI, India--(<u>BUSINESS WIRE</u>)--<u>WNS</u> (Holdings) Limited (WNS) (NYSE:WNS), a leading provider of global Business Process Management (BPM) services, today announced it has been named a 'Leader' in NelsonHall's NEAT assessment for Overall Property and Casualty (P&C) BPO.

"NelsonHall's NEAT evaluation is a global barometer for recognizing excellence in the outsourcing space. Being acknowledged as a P&C 'Leader' in this assessment is a significant achievement for WNS. This recognition speaks to the value that WNS provides to many of the world's leading insurers with its deep domain expertise and flexible solutions delivered through the P&C Center of Excellence," said Keshav R. Murugesh, Group CEO, WNS.

The WNS P&C service suite offers comprehensive solutions across the P&C value chain, including underwriting support, sales support & new business set-up, policy administration, revenue management, claims administration, high-end <u>analytics</u>, data management & reporting, and <u>actuarial support</u>. WNS's expertise in the P&C claims management area (including the proprietary auto insurance claims processing platform) enables clients to improve efficiency, cost and business insights.

NelsonHall is a renowned BPM analyst firm. The NelsonHall (vendor) Evaluation & Assessment Tool (NEAT) score is based on a combination of analyst assessment (principally around measurements of the ability to deliver immediate client benefit) and feedback from client interviews (principally measurements of levels of partnership and ability to meet future client requirements).

## About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process management company. <u>WNS</u> offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. <u>WNS</u> delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of December 31, 2013, <u>WNS</u> had 26,578 professionals across 33 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit <u>www.wns.com</u>.

## Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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