

## WNS Ranked a 'Leader' in NelsonHall NEAT Rankings for Insurance BPO

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Feb. 13, 2014-- WNS (Holdings) Limited (WNS) (NYSE:WNS), a leading provider of global Business Process Management (BPM) services, today announced it has been ranked a 'Leader' in NelsonHall's NEAT rankings for Insurance Life, Annuities & Pensions (LA&P) BPO.

"WNS is honored to be recognized as a 'Leader' in this space. It's a testimony to the success of our investments in enhancing our capabilities to meet the evolving needs of our clients. As a top-tier, end-to-end insurance BPM solutions provider, we enable our clients to combat increasing costs, intense competition and changing regulations in the insurance industry," said Keshav R. Murugesh, Group CEO, WNS.

WNS's insurance outsourcing solutions are built on the company's deep experience of delivering business processes for several of the world's leading insurers. The insurance outsourcing vertical caters to industry-specific processes, finance and accounting, business and financial research, and analytics across the value chain of Property and Casualty, and Life, Pensions, and Annuity. WNS also possesses one of the BPM industry's largest actuarial practices.

NelsonHall is a renowned BPM analyst firm. The NelsonHall (vendor) Evaluation & Assessment Tool (NEAT) score is based on a combination of analyst assessment (principally around measurements of the ability to deliver immediate client benefit) and feedback from client interviews (principally measurements of levels of partnership and ability to meet future client requirements).

## **About WNS**

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of December 31, 2013, WNS had 26,578 professionals across 33 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit www.wns.com.

## Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

Source: WNS (Holdings) Limited

WNS (Holdings) Limited Investors: David Mackey Corporate SVP–Finance & Head of Investor Relations 201-942-6261 david.mackey@wns.com

or Media:

Archana Raghuram
Head – Corporate Communications
+91 (22) 4095 2397

archana.raghuram@wns.com; pr@wns.com