



WNS Positioned as a Leader in Everest Group's 2013 Insurance BPO PEAK Matrix™

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Feb. 10, 2014-- [WNS](#) (Holdings) Limited (WNS) (NYSE:WNS), a leading provider of global Business Process Management (BPM) services, today announced it has been positioned as a 'Leader' for Insurance BPO in Everest Group's [Insurance BPO – Service Provider Landscape with PEAK Matrix™ Assessment 2013](#). The report, which evaluated 16 service providers, named WNS as one of only four firms in the 'Leader' category. This is the second consecutive year that WNS has achieved this ranking.

According to Everest Group, 'Leaders' have significant market share as measured by Insurance BPO revenue, and delivery capability based on scale of operations, scope of services, technology capability and global delivery footprint.

"We are delighted that WNS has been ranked in the highest category of Everest Group's Insurance BPO PEAK Matrix," said Keshav R. Murugesu, Group CEO, WNS. "We believe that our deep domain expertise, end-to-end vertical engagement model, and ongoing investments in technology have enabled WNS to receive this recognition," he added. Based on Everest Group's overall assessment of the firm, WNS is "one of the few service providers to invest significantly in building domain expertise, developing a CoE to strengthen its capabilities in actuarial services."

"BPO relationships today expand beyond transactional activities into more complex judgment-intensive work such as actuarial, underwriting and analytics. Leaders increasingly differentiate in the Insurance BPO space by their investments in these areas, thereby achieving top quartile market success," said Rajesh Ranjan, Vice President, Everest Group.

WNS's insurance outsourcing solutions are built on its deep experience of delivering business processes for several of the world's leading insurers. The insurance outsourcing vertical caters to industry-specific processes, finance and accounting, business and financial research, and analytics across the value chain of Property and Casualty, and Life, Pensions, and Annuity. It also has one of the largest actuarial practices.

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of December 31, 2013, WNS had 26,578 professionals across 33 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit www.wns.com.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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