

WNS Positioned in the 'Leaders' Quadrant of Magic Quadrant for Finance and Accounting BPO

June 15, 2012

Evaluation Based on Completeness of Vision and Ability to Execute

NEW YORK--(BUSINESS WIRE)--Jun. 15, 2012-- WNS (Holdings) Limited (WNS) (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, has been positioned in the 'Leaders' quadrant in Gartner, Inc.'s recently published "Magic Quadrant for Finance and Accounting BPO," authored by Cathy Tornbohm, published on May 30, 2012.

This Magic Quadrant analyzed 18 Finance and Accounting process providers and evaluated vendors on two primary criteria – 'ability to execute' and 'completeness of vision'. Factors under 'ability to execute' included: Service, sales execution / pricing, market responsiveness and track record, marketing execution, customer experience and operations. Factors under 'completeness of vision' covered: Market understanding and business strategy encompassing sales, geography, offering (product), vertical / industry, marketing and innovation.

WNS was positioned in the 'Leaders' quadrant by demonstrating its 'ability to execute' and 'completeness of vision'. Leaders are performing well today, both with a clear vision of market direction and by actively building competencies to sustain their Leaders position in the market. The comprehensive F&ABPO players in this quadrant generally share superior market understanding, have a global client base, an extensive network of well-distributed and highly populated global delivery centers catering for multiple languages, a good balance of transactional and high-end F&A delivery, and innovative well-communicated and marketed sales offerings.

"WNS is honored to be recognized as a Leader in Gartner's 2012 Magic Quadrant. We believe that our capability and position as a leader in the FAO space is a result of our differentiated market approach coupled with investments designed to provide our clients with the right blend of expertise, talent and technology to outperform their competition," said Keshav R. Murugesh, Group CEO, WNS.

"Our vertically-led strategy is helping us deliver F&A offerings supported by industry-specific domain expertise, and enabling WNS to better service our clients. We will continue to invest in tools, technology, resources and strategic partnerships which will help drive platform-based solutions, increased business process efficiencies and differentiated service offerings for F&A," said Tasneem Lakdawalla, Executive Vice President, Finance and Accounting, WNS.

As a leader among comprehensive F&A outsourcing service providers, WNS began providing F&A BPO services in 1996, and in fiscal 2012 F&A represented 19 percent of WNS's total revenue (net of repair payments). The F&A business unit has over 7,000 dedicated employees delivering a full range of Finance & Accounting processes that range from simple transactions to complex analytical processes, including industry-specific processes to more than 70 global clients.

About the Magic Quadrant

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About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 23,000 professionals across 26 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka, United Kingdom and United States of America. For more information, visit www.wns.com.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

Source: WNS (Holdings) Limited

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