



WNS Collaborates with coAction.com for End-to-End, Order-to-Cash Solutions; Strengthens SAAS Based Financial Service Capability

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MUMBAI, India--(BUSINESS WIRE)--Jan. 20, 2012-- WNS (Holdings) Limited (WNS) (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, today announced its collaboration with coAction.com, a leading provider of advanced business collaboration software, to further strengthen its capabilities in Order-to-Cash (O2C) solutions. Under the agreement, coAction.com will support WNS in developing host and Software-as-a-Service (SaaS) based financial solutions, to automate the O2C financial supply chain and provide end-to-end O2C solutions for WNS's customers across the globe.

This alliance will further strengthen WNS's capabilities in providing a "one-stop-shop" technology platform to its customers across O2C processes. This will enable WNS to offer "Best in Class," "Multi-Domain" and "Multi-Lingual" O2C Solutions across various industries.

"Today, our clients want compelling and collaborated business solutions, which give them immediate value by improving business processes and speed-to-market solutions while reducing costs," said Keshav R. Muruges, Group CEO, WNS. "WNS & coAction.com will combine strengths to deliver valuable solutions that provide enhanced customer service, superior data for decision making, improved compliance and reduced risk."

"We are pleased to join forces with WNS. coAction.com provides an on-demand customer collaboration platform of rich business applications, that enables users across multiple industries to manage the entire ecommerce cycle from products to O2C leveraging the services of the cloud," said Jagdish Talreja, CEO – coAction.com.

The single Web-based platform with transformational business services will enable WNS to create a highly scalable and platform-independent solution, which would favorably position WNS in the O2C space. WNS will leverage coAction's O2C platform to provide a single platform for enterprise collaboration across O2C processes in order to:

- Enable superior performance in terms of cash, cost and service metrics.
- Maximizing cash flow and reduce costs; and
- Facilitate real time control gained through an integrated view of the processes

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 23 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit <http://cts.businesswire.com/ct/CT?id=smartlink&url=http%3A%2F%2Fwww.wns.com&sheet=50140073&lan=en-US&anchor=www.wns.com&index=1&md5=b7593b50b4f3a06232b800fec18b99a3>.

About coAction.com

coAction.com is a leading provider of business collaboration software that automates and optimizes business processes. coAction's powerful and interactive collaborative environment features a rich and easy desktop-like interface and a wide selection of coApps that can be customized to user specifications. coAction's advanced collaboration solution provides strong role-based security and an automation engine to control the progression of items from open to close to meet today's businesses' collaborative needs. Users gain real time visibility into projects, milestones and tasks and the ability to collaborate with co-workers or customers, regardless of their global location. coAction's collaborative platform is delivered through the on-demand Software-as-a-Service (SaaS) delivery model, alleviating the need for additional IT investment or resources.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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