



WNS Recognized at the 'Global Process Excellence Awards 2011' by IQPC for 'Best Process Improvement Program'

September 28, 2011

Awarded for Lean Six Sigma, under Business Process Excellence and Transformation

MUMBAI, India, Sep 28, 2011 (BUSINESS WIRE) -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, was awarded the 'Best Process Improvement Program' as part of the distinguished 'Global Process Excellence Awards 2011', conferred by the International Quality & Productivity Center (IQPC). IQPC's Process Excellence Awards program is a globally recognized benchmark in Lean Six Sigma and Process Excellence. The award was jointly accepted by Sanjay Jain, Head of Global Transformation Practice, and Jitender Mohan, Head of Quality, on behalf of WNS Global Services, in the presence of a distinguished gathering of industry leaders and quality professionals.

The 'Best Process Improvement Program' recognizes the vision, business impact and sustainability of mature Lean Six Sigma and process excellence programs and entries are judged on the basis of strategy, capacity to deliver and the extent to which they have created an environment for change.

"WNS has been continually working towards instilling the quality DNA within its processes and is indeed honored to be recognized by IQPC for its business excellence and quality standards. This award has been possible only because of the immense faith our clients have placed in our talent, domain expertise, and innovative, outcome-based strategies," said Keshav R. Muruges, Group CEO, WNS Global Services.

The entries were adjudged by a prestigious group of experts and business leaders from across the globe. The award honours and recognizes projects and programs developed by companies that demonstrate true best practices and are judged against a global benchmark for excellence. The awards were hosted as part of IQPC PEX Network's Indian Lean Six Sigma & Process Improvement Summit.

About IQPC's Process Excellence Awards

Hosted globally and recognized internationally, IQPC's Process Excellence Awards program reflects a world-recognized benchmark in Lean Six Sigma and Process Excellence. Now offered for India, the awards offer the chance for Indian businesses to align and profile their greatest success stories among the global leaders in Business Excellence.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 23 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit <http://www.wns.com>.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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