



WNS Ranked Among Global Services 100

July 20, 2011

WNS among the top 100 providers in the annual listing

NEW YORK, Jul 20, 2011 (BUSINESS WIRE) -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, announced that the company featured as 2011 Global Services 100 provider in the 6th Annual GS100 study conducted by Global Services (GS), an annual global outsourcing industry analysis firm, in association with NeoGroup, the globalization and sourcing advisory firm. WNS ranked among top 100 GS100 list in three categories: Top Global Mid-Tier BPO Vendors; Top FAO Vendors; Top Industry-Specific BPO Vendors based on management excellence, customer maturity, global delivery maturity, and breadth of services and portfolio.

"It is an honour for WNS to be listed in three separate categories. This re-confirms WNS's position as a leading global outsourcing service provider, with the right blend of talent, domain expertise, innovation and outcome-based strategies, that enable our clients to stay ahead of their competition," said Keshav R. Muruges, Group CEO, WNS Global Services.

"The 2011 GS100 list represents companies that demonstrate excellence in delivering BPO services globally, using matured models of service delivery; have a broad portfolio of service offerings or niche leadership and have demonstrated business excellence. We congratulate WNS Global Services on their market-leading performance," said Ed Nair, Editor, Global Services.

"Today, companies across the globe are seeking business outcomes in addition to outsourcing as a means to reduce costs and expecting their service providers to make operations effective and transform key areas of business. The providers recognized in the GS100 list show a higher level of delivery on all these fronts and demonstrate new forms of value in outsourcing to their clients," said Atul Vashistha, Founder and Chairman, NeoGroup.

The 2011 GS100 list showcases the hundred best companies, which are chosen through a rigorous methodology that evaluates each company across multiple dimensions, measured both quantitatively and qualitatively. The Top 100 list and the names in the categories are derived using a scientific research methodology based on multiple data points and several qualitative parameters.

About Global Services

Global Services, a media platform by CyberMedia, covers strategies, best practices, and opportunities in global sourcing of ITO and BPO services. The publication reaches senior sourcing professionals in leading organizations across North America, Europe, and Asia. The Global Services brand is an integrated media platform that includes the website globalservicesmedia.com, conferences, research, webinars, e-magazines, custom publishing, and various other content delivery formats.

About Global Services 100

GS100 is the annual survey and analysis of the global ITO-BPO industry done by Global Services in association with NeoGroup. The survey recognizes service provider excellence and maturity to serve the global market. The GS100 is a benchmark in the global ITO and BPO industry because of its rigorous methodology, exhaustive coverage, and value to the services buyer community. For the complete research study visit: <http://microsites.globalservicesmedia.com/gs100>

About NeoGroup

NeoGroup was founded in 1999 (Formerly neoIT) with the principle that talent in low cost locations and outsourcing firms, leveraged appropriately could create sustainable competitive advantage. NeoGroup helps organizations benefit from the rise of services globalization and outsourcing around the world. NeoGroup's services help create competitive advantage through advisory, risk monitoring, and program management. <http://www.neogroup.com>

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 21 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit <http://www.wns.com>.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This release contains forward-looking statements as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy and expectations concerning our performance. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients; technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; the implications of our recently announced accounting changes and restatement of our financial statements, and any adverse developments in existing legal proceedings or initiation of new legal proceedings; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to

support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions; and the volatility of our ADS price. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2011 filed with the U.S. Securities and Exchange Commission which is available at <http://www.sec.gov>. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

SOURCE: WNS (Holdings) Limited

WNS (Holdings) Limited

For Investors

Alok Misra

Chief Financial Officer

+1 213 337 3653 Extn: 66743

ir@wns.com

or

For Media:

Sumi Gupta

Public Relations

+91 (22) 4095 2263

sumi.gupta@wns.com; pr@wns.com