



WNS Receives Dual Recognition at the 'BPO Excellence Awards 2010-11'

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Receives Awards in Two Categories: 'Social Change Agent' and 'Use of Technology for Operational Excellence'

MUMBAI, India, Feb 15, 2011 (BUSINESS WIRE) -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, was awarded the distinguished 'Stars of the Industry - BPO Excellence Awards' in two categories: 'Social Change Agent' and 'Use of Technology for Operational Excellence' at the World HRD Congress organized at Taj Lands End, Mumbai on Feb. 9, 2011.

The BPO Excellence Awards are given to the leaders in the Indian BPO industry for their outstanding contribution to the growth of the outsourcing industry, both strategically and operationally. The awards were received by Mr. Alok Misra, Chief Financial Officer, WNS Global Services, in the presence of a distinguished gathering of industry leaders and HR professionals from over 60 countries present at the event.

"WNS is honored to receive this dual recognition. The 'Social Change Agent' Award reflects our approach to sustainable profitability through our concerted efforts at making a difference in the lives of the communities around us," said Keshav R. Muruges, Group CEO, WNS Global Services. "Similarly, the award for 'Use of Technology for Operational Excellence' demonstrates WNS's best-in-class technology capabilities to drive process excellence," he added.

The 'Social Change Agent' Award recognizes some of the key efforts by WNS such as involving the student community and business in sustainability efforts; the organization's commitment towards attaining carbon neutrality through environmental programs and its unique Green Lean Sigma methodology at the workplace. WNS's outstanding technology initiatives that deliver robust and cost-effective solutions to its clients and end-customers substantiates the fact that WNS is a clear winner in the technology space.

About Stars of the Industry Awards:

The Stars of the Industry Awards recognize performance excellence across diverse sectors of Manufacturing, IT-ITES, FMCG and Education. This is the second year BPO Awards have been given out and the awards were judged on the basis of size and growth in revenue and employees, quality, and diversity of clients and evidence of quality, competence and management capabilities. The awards program was created more than 40 years ago to recognize outstanding accomplishments under the banners of Golden Star Awards (Food, Hospitality & Services), IT People Awards, Best in Manufacturing Awards, Women Super Achiever Awards and Indira Marketing Excellence Awards.

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 21 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit www.wns.com.

WNS Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy, industry growth potential, expansion opportunities, expectations concerning our future financial performance and growth potential, including our fiscal 2011 guidance and future profitability, our ability to generate free cash, relevant foreign currency exchange rates, and our future operations. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients; technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; the implications of the accounting changes and restatement of our financial statements as detailed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the U.S. Securities and Exchange Commission (SEC), and any adverse developments in existing legal proceedings or the initiation of new legal proceedings; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions; and volatility of WNS's ADS price. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the SEC which is available at www.sec.gov. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

Photos/Multimedia Gallery Available: www.businesswire.com/cgi-bin/mmg.cgi?eid=6612049&lang=en

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