



WNS Wins the Golden Peacock National Quality Award - 2011

January 29, 2011

Recognized for Overall Business Excellence and Quality Standards

MUMBAI, India, Jan 29, 2011 (BUSINESS WIRE) -- The Institute of Directors, a non-profit apex association of company directors committed to improving the competitiveness of Indian Business, has awarded WNS (Holdings) Limited (NYSE: WNS), the Golden Peacock National Quality Award for the year 2011, for its excellence in delivering transformational and cutting-edge outsourcing solutions.

WNS, a leading provider of global Business Process Outsourcing (BPO) services, was awarded this prestigious recognition at the 21st World Congress on Total Quality, being held from 28-30 Jan., 2011, at Hotel Leela Kempinski, Mumbai, India. Keshav R. Muruges, Group CEO, WNS Global Services, received the award from His Excellency K. Sankaranarayanan, Honorable Governor of Maharashtra, in the presence of a distinguished gathering of business leaders, quality connoisseurs, environmentalists, economists and policy makers.

WNS was adjudged the winner after evaluating an exhaustive set of parameters across overall strategic management and business development, leadership, strategy, people development, process management, employee and customer satisfaction, and business results. The jury was chaired by Justice P.N. Bhagwati, former Chief Justice of India and Member, UN Human Rights Commission. "This award is testimony to the transformational path the company is set on, and the clear edge it has over its competition in terms of delivering a sustainable advantage," said Manoj K. Raut, CEO, Institute of Directors. WNS was earlier the proud recipient of the Golden Peacock Eco-Innovation Award in the year 2009 for its Green Lean Sigma program towards attaining carbon neutrality.

"WNS is indeed honored to be receiving the Golden Peacock National Quality Award for business excellence and quality standards. This award has been possible only because of the immense faith our clients have imposed in our talent, domain expertise, and innovative, outcome-based strategies," said Keshav R. Muruges. "It is dedicated to each of our 21,000 innovative and passionate employees who are focused on helping our global clients Outperform in the marketplace," he added.

About The Golden Peacock Awards

The Golden Peacock Awards (GPA) is a set of prestigious national and global awards designed to improve productivity and quality in organizations. It aims to promote business excellence by providing a framework or criteria for assessment that is based on similar principles as other awards throughout the world. The Golden Peacock National Quality Award, named after India's national bird the "Peacock", is awarded to organization in manufacturing and service sector to encourage Total Quality improvements is a way to build an organization's brand equity on QUALITY.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 21 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit www.wns.com

WNS Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy, industry growth potential, expansion opportunities, expectations concerning our future financial performance and growth potential, including our fiscal 2011 guidance and future profitability, our ability to generate free cash, relevant foreign currency exchange rates, and our future operations. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients; technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; the implications of the accounting changes and restatement of our financial statements as detailed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the U.S. Securities and Exchange Commission (SEC), and any adverse developments in existing legal proceedings or the initiation of new legal proceedings; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions; and volatility of WNS's ADS price. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the SEC which is available at www.sec.gov. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

Photos/Multimedia Gallery Available: <http://www.businesswire.com/cgi-bin/mmg.cgi?eid=6590656&lang=en>

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