



WNS Wins Special Award at 'NASSCOM Corporate Awards for Excellence in Gender Inclusivity 2010'

November 23, 2010

In the 'Best BPO Company' category

BANGALORE, India, Nov 23, 2010 (BUSINESS WIRE) -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, was honored by the National Association of Software and Service Companies (NASSCOM) with a special award for Excellence in Gender Inclusivity at the 'Inclusivity and Diversity Summit 2010', held during 22-23 Nov., 2010, at ITC, Bangalore. The special recognition award in the 'Best BPO Company' category was given to WNS for its path-breaking efforts in promoting women employment and empowerment. Suchitra Kerkar, Senior Vice President, Human Resources, WNS, received it on behalf of WNS from Vinita Bali, Managing Director, Britannia Industries.

"We are overwhelmed with this special recognition given to WNS by NASSCOM. We believe that inclusivity implies creating an enabling environment for growth regardless of gender. Over 42 percent of our workforce comprises women. So WNS clearly recognizes and believes that women are a potent force fueling its growth," said Keshav R. Murugesh, Group CEO, WNS Global Services.

From simple initiatives like mandatory leaves, flexible work options and special grants for maternity for women employees, to strategic initiatives like ensuring only day shifts for women in the Nashik center, gender inclusivity is a part of WNS's organizational philosophy.

"At WNS, the ethos of gender inclusivity goes far beyond ad hoc initiatives, and has the buy-in and enthusiasm of the senior management. The most significant parameters of gender inclusivity are 60% of women employees joining us as against 34% male employees; and a sizeable percentage returning after having left the organization," adds Keshav.

NASSCOM Awards for Excellence in Gender Inclusivity encourage, recognize, and honor IT and BPO organizations that have implemented policies and practices for diversity and inclusivity, and thus enabled women to contribute to the success of the enterprise at all levels.

About the Award

The awards criteria include five parameters - business rationale, senior leadership support, communication, accountability and measurable results. The winning companies have been adjudged by a jury of representatives from the industry. The NASSCOM Corporate Awards to companies for excellence in Gender Inclusivity is a key component of the NASSCOM Gender Inclusivity initiative, to recognize best practices in gender inclusivity in the workplace and showcase the winning companies. This is the first award in India that honors companies that have implemented policies and practices for gender inclusivity and enabled women to contribute to the success of the enterprise at all levels in the organization.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. WNS has over 21,000 professionals across 21 delivery centers worldwide including Costa Rica, India, Philippines, Romania, Sri Lanka and United Kingdom. For more information, visit www.wns.com.

WNS Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy, industry growth potential, expansion opportunities, expectations concerning our future financial performance and growth potential, including our fiscal 2011 guidance and future profitability, our ability to generate free cash, relevant foreign currency exchange rates, and our future operations. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients; technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; the implications of the accounting changes and restatement of our financial statements as detailed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the U.S. Securities and Exchange Commission (SEC), and any adverse developments in existing legal proceedings or the initiation of new legal proceedings; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions; and volatility of WNS's ADS price. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the SEC which is available at www.sec.gov. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

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