



WNS Group CEO Re-affirms Manila as a Key Location; Identifies Manila as Delivery Base for Clients in APAC region

September 17, 2010

Company Expands Its Operation's Capacity by over 300 Seats in the Philippines

MANILA, Philippines, Sep 17, 2010 (BUSINESS WIRE) --WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing services, today announced that it will expand its operations in Manila in response to increasing demands from its clients. During his visit to the WNS Philippines center, Keshav Murugesh, Group CEO, WNS Global Services announced that the Manila center will be a hub for offering voice and data services to its clients from the banking and financial services industry, and to those based in the APAC region.

"WNS' delivery center in Manila began by offering contact center services to global clients across various industries, and has now expanded operations to offer a range of services, including finance and accounting and analytics," said Murugesh, during his visit to the WNS site in Metro Manila, which began its operations in 2008. "Considering the quality of talent available in the country and the demand for our services, we believe that 10 percent of WNS' workforce could be based in the Philippines over the next few years," he added.

"We are extremely committed to growing our delivery centers in the Philippines and have increased our capacity by 300 seats to cater to the growing demand. We are excited with the quality of talent in this country and the ability to deliver superior services to our customers from this region," said Prabhakar Bisen, CEO of WNS Philippines.

Speaking about the reasons for the selecting the Philippines as an outsourcing destination, Murugesh said, "The Philippines was an obvious choice as a delivery center for WNS as it provides us access to a large pool of high-quality talent, specially voice-based. 350,000 college graduates pass out from various universities in the Philippines every year, and 65,000 chartered accountants clear the Board." "The Philippines has also been recognized as the third largest English-speaking nation in the world with a high literacy rate of 94%," he added.

The other international WNS sites are located in Costa Rica, Romania, Sri Lanka, India and U.K.

About WNS

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit www.wns.com

WNS Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995.

These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy, industry growth potential, expansion opportunities, expectations concerning our future financial performance and growth potential, including our fiscal 2011 guidance and future profitability, our ability to generate free cash, relevant foreign currency exchange rates, and our future operations. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients; technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; the implications of the accounting changes and restatement of our financial statements as detailed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the U.S. Securities and Exchange Commission (SEC), and any adverse developments in existing legal proceedings or the initiation of new legal proceedings; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions; and volatility of WNS's ADS price. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2010 filed with the SEC which is available at www.sec.gov. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-

looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

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