

# 3rd Batch of 52 WNS Leaders Graduate From Harvard Business Publishing's Leadership Development Program

## July 2, 2010

**MUMBAI, INDIA, Jul 02, 2010 (MARKETWIRE via COMTEX)** --WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, and Harvard Business Publishing, the premier source for management practices, programs and content celebrated the convocation ceremony for its third batch in Mumbai, yesterday. The event was presided by Eric Mankin, Senior Director, Professional Services, Harvard Business Publishing, who addressed the group along with Keshav Murugesh, Group CEO, WNS Global Services.

"The WNS-Harvard Business Publishing program places our leaders and our organization in a better position for growth, equipping WNS senior managers with unique perspectives and the tools necessary to face a wide variety of business challenges on a daily basis, and for expansion of roles leading to success in the long run," said Keshav Murugesh.

On the occasion, Vinay Hebbar, Managing Director, Harvard Business Publishing, India, elaborated, "The leadership development program titled 'The Management Series' has been developed jointly by WNS and Harvard Business Publishing and delivered by Harvard Business Publishing's Corporate Learning Division. The program includes interactive exercises designed to encourage active participation, practice and assessment of new skills using classroom and online tools. We are very pleased to be collaborating with WNS and look forward to deepening our relationship with them."

WNS and Harvard Business Publishing collaborated in 2008 to offer leadership development programs titled "The Leadership Series" and "The Management Series" for WNS's senior leaders. They are based on Harvard Business Publishing's "Leadership Direct" platform, a comprehensive virtual learning program on leadership development topics, and "Harvard ManageMentor(R)," a performance support program to foster management skills. Since the collaboration, more than 170 WNS senior managers have completed the 12-month leadership development programs.

## **About Harvard Business Publishing**

Harvard Business Publishing partners with its corporate clients to understand their learning objectives and works with them to develop and implement a customized portfolio of content and services uniquely suited to their talent development strategies. In its client engagements, Harvard Business Publishing delivers thought leadership applied to real-world problems for measurable results. Its offerings are distinguished by a deep, rich well of business content from which to develop learning solutions, expertise in facilitating participant-centered learning, and access to experts on management practice worldwide. Harvard Business Publishing stands out in the marketplace because of the unique transformational learning experience it delivers for business leaders at all levels, from a company's most senior executive to its high-potential performers. For more information, visit Harvard Business Publishing at www.harvardbusiness.org/corporate.

#### About WNS

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit <u>www.wns.com</u>.

### Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy and expectations concerning our market position, future operations, margins, profitability, liquidity and capital resources. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), or Aviva Global, and our master services agreement with Aviva Global Services (Management Services) Private Limited; and our ability to successfully consummate strategic acquisitions. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2009 filed with the U.S. Securities and Exchange Commission which is available at www.sec.gov. In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forwardlooking statements to reflect future events or circumstances.

#### Media Contact:

Sumi Gupta Global Head - Public Relations WNS Global Services Tel: +91 (22) 4095 2263 Email: Email Contact Gwen Gulick Senior Marketing Communications Manager Harvard Business Publishing Tel:+617.281.6027 Email: <u>Email Contact</u>

SOURCE: WNS Global Services