



## **WNS Awarded 'Best New Outsourced Services Delivery' at 10th Annual European Shared Services & Outsourcing Week 2010**

June 10, 2010

**LONDON, Jun 10, 2010 (MARKETWIRE via COMTEX)** --WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, has been awarded the 2010 [Shared Services Excellence Award](#) for Best New Outsourced Services Delivery by the Shared Services and Outsourcing Network (SSON), presented at the Shared Services and Outsourcing Week in Edinburgh, held from 24th - 27th May 2010. The company was honored for its outstanding shared services delivery for lastminute.com, the UK's leading online travel & leisure retailer.

In 2007, WNS was awarded a contract by lastminute.com to deliver business process outsourcing services for inbound sales to lastminute.com's UK customers. The engagement, which began with a project, focused on managing pre-sale contacts for the UK market flight-only business. Following the success of the initial project, other pilots followed with WNS building its partnership to include lastminute.com's air, hotels, dynamic packages and lifestyle products business verticals.

"We are proud of the results we have achieved through our partnership with WNS. We have established strong working relationships across our business which has ultimately delivered for our customers and our brand," said Marina Griffin, VP, European Sales and Customer Care of lastminute.com.

"The lastminute.com team at WNS has demonstrated high performance on all fronts. We are honored to be recognized by this prestigious award for our rapid growth and client success," said Keshav Muruges, Group CEO, WNS Global Services. "It is a testament to the quality of talent and the exceptional work of our employees in gaining client confidence."

### **About SSON's Annual Shared Services Excellence Awards**

The [Shared Service](#) and Outsourcing Network is the world's largest and most established community of shared services and outsourcing professionals with over 10,000 members. Its annual Shared Services Excellence Awards honor, promote and recognize both captive and outsourced shared services that demonstrate winning practices. These awards form the industry's benchmark in terms of best practice and business excellence. Open to all captive and outsourced shared services organizations from all countries, the awards are judged by a panel of leading industry experts. They provide an opportunity for shared services and outsourcing professionals to gain recognition for excellence and initiative.

### **About WNS**

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit [www.wns.com](http://www.wns.com).

### **About lastminute.com**

lastminute.com is the most popular travel and leisure site in the UK with around 1.65 million visitors per week. Providing customers with the best ways to make the most of their free time is lastminute.com's mission.

### **Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995**

These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our Company and our industry. The forward-looking statements are subject to various risks and uncertainties. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "anticipate," "believe," "estimate," "expect," "intend," "will," "project," "seek," "should" and similar expressions. Those statements include, among other things, the discussions of our business strategy and expectations concerning our market position, future operations, margins, profitability, liquidity and capital resources. We caution you that reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumptions on which our forward-looking statements are based are reasonable, any of those assumptions could prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to worldwide economic and business conditions; political or economic instability in the jurisdictions where we have operations; regulatory, legislative and judicial developments; our ability to attract and retain clients technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; increasing competition in the BPO industry; our ability to successfully grow our revenue, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte. Ltd. (which we have renamed as WNS Customer Solutions (Singapore) Private Limited following our acquisition), or Aviva Global, and our master services agreement with Aviva Global Services (Management Services) Private Limited; and our ability to successfully consummate strategic acquisitions. These and other factors are more fully discussed in our annual report on Form 20-F for the fiscal year ended March 31, 2009 filed with the U.S. Securities and Exchange Commission which is available at [www.sec.gov](http://www.sec.gov). In light of these and other uncertainties, you should not conclude that we will necessarily achieve any plans, objectives or projected financial results referred to in any of the forward-looking statements. Except as required by law, we do not undertake to release revisions of any of these forward-looking statements to reflect future events or circumstances.

### **MEDIA CONTACTS:**

#### **India**

Sumi Gupta

Global Head - Public Relations  
WNS (Holdings) Limited  
+91 (22) 4095 2100  
+91 98330 53183  
[Email Contact](#)

**U.S.**

Emily Cleary  
CJP Communications  
+1 212 279 3115 ext. 257  
[Email Contact](#)

SOURCE: WNS Global Services