



## **WNS Launches New Delivery Center in Manila**

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### **Company Expands Operations in the Philippines; Increases Staff to Support Global Clients**

**MANILA, PHILIPPINES and MUMBAI, INDIA, Jan 14, 2010 (MARKETWIRE via COMTEX)** -- WNS (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, today announced that it has launched a new delivery center in Manila, The Philippines. With a growth to over 1100 employees in just 18 months of operations in the country, the center will accommodate WNS's rapid expansion in the region.

Her Excellency, Gloria Macapagal-Arroyo, President of the Republic of the Philippines, inaugurated WNS's delivery center by unveiling the plaque and lighting the lamp (which signifies the opening of the center). After the inauguration, she met with the company's employees.

"In a very short time, we have grown ahead of plan and expanded the services we deliver to our global client base from the region. This is truly a testament to the high quality talent in the country and their strong focus on service excellence," said Anup Gupta, Group Chief Operating Officer of WNS Global Services and Chairman, WNS Philippines.

"BPO and E-services are key drivers of our economy. They generate investment, they generate jobs, they alleviate poverty, and they improve the lives of our people. And we are proud to be among the world's leaders in this field," said Her Excellency Gloria Macapagal-Arroyo, President of the Republic of the Philippines.

"This just goes to show that the Cyber Corridor project, which encompasses centers of technology and learning running the length of all the super regions, from Baguio to Clark to Metro Manila to Cebu to Davao and neighboring areas, is in full swing," she added.

WNS's new Manila delivery center serves a broad range of clients in various industries including consumer products, travel and financial services, telecommunications and provides both voice and back office services.

"We are extremely grateful to the government of The Philippines for the support extended to us. We see tremendous opportunities in providing world-class services to our customers as we continue to grow our business," said Prabhakar Bisen, CEO, WNS Philippines,

In early 2008, WNS formed WNS Philippines Inc. as a joint venture with Advanced Contact Solutions, Inc. (ACS), a pioneer and leader in BPO services and customer care in the Philippines.

#### **About WNS**

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit [www.wns.com](http://www.wns.com).

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995 This news release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements include statements regarding our pending prepayment and scheduled payment on our loan facility as well as potential prepayment on the loan facility in the future. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These risks and uncertainties include but are not limited to technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in the business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions, including a slowdown in the US and Indian economies and in the sectors in which our clients are based and a slowdown in the BPO and IT sectors world-wide; our ability to successfully grow our revenues, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte Ltd and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions, as well as other risks detailed in our reports filed with the US Securities and Exchange Commission. These filings are available at [www.sec.gov](http://www.sec.gov). We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. You are cautioned not to place undue reliance on these forward-looking statements, which reflect management's current analysis of future events. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

#### **MEDIA CONTACTS:**

Sumi Gupta  
Global Head - Public Relations  
WNS (Holdings) Limited  
+91 (22) 4095 2100  
+91 98330 53183  
Email Contact

Emily Cleary  
CJP Communications  
+1 212 279 3115 ext. 257

Email Contact

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