



## WNS Appoints Adrian Sibaja as Head of Costa Rica Operations

January 11, 2010

**SAN JOSE, COSTA RICA, Jan 11, 2010 (MARKETWIRE via COMTEX)** -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, today announced that Adrian Sibaja has been appointed to lead the company's operations in Costa Rica. Sibaja will oversee operations at WNS's delivery center in San Jose.

WNS recently announced its entry into Latin America with the establishment of a center in Costa Rica. The center serves as a nearshore delivery hub to support global clients with North American operations and provides multi-lingual services in both English and Spanish. The Costa Rican center will deliver WNS's complete suite of services including finance and accounting (F&A), customer service and research and analytics.

Sibaja has over 14 years of experience in the shared services and business process outsourcing industry with a focus in the Latin American market. Most recently, Sibaja served as Director for Teletech Costa Rica where he managed an operation of 1,200 employees. Prior to joining Teletech, he was site director for a leading Costa Rican BPO deliver center, and also held senior leadership roles at Western Union.

"Sibaja's deep experience in the Latin American market will serve as an asset to our clients," said Steve Reynolds, Managing Director, WNS North America. "Our entrance into Costa Rica underscores our commitment to expanding our global footprint and delivery capabilities for global clients."

"The center in Costa Rica is the next step of our continued global expansion. With 21 global delivery centres in Asia, Europe and America, we are well positioned to respond to client needs for language, cultural alignment, redundancy and 24/7 operations," added Anup Gupta, Group Chief Operating Officer, WNS.

### About WNS

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit [www.wns.com](http://www.wns.com).

### Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This news release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements include statements regarding our pending prepayment and scheduled payment on our loan facility as well as potential prepayment on the loan facility in the future. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These risks and uncertainties include but are not limited to technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in the business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions, including a slowdown in the US and Indian economies and in the sectors in which our clients are based and a slowdown in the BPO and IT sectors world-wide; our ability to successfully grow our revenues, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Pte Ltd and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions, as well as other risks detailed in our reports filed with the US Securities and Exchange Commission. These filings are available at [www.sec.gov](http://www.sec.gov). We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. You are cautioned not to place undue reliance on these forward-looking statements, which reflect management's current analysis of future events. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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