



WNS Renews Multi-Year Contract With SITA

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Leading BPO Provider to Enhance Supply Chain Management and Customer Service for Global Specialist in Air Transport Communication and IT Solutions

NEW YORK, NY, Jan 13, 2009 -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, today announced the signing of a five year contract with SITA, the world's leading specialist in air transport communication and information technology (IT) solutions.

The new contract is a renewal of WNS' existing six-year agreement with SITA. WNS will continue to optimize supply chain management and enhance service levels for SITA, which operates in more than 140 countries.

Dave Bakker, SVP Customer Services and Operations, SITA, said, "This renewal is an affirmation of our relationship with WNS, who have worked closely with us to improve the quality of service and reduce our process costs. With their extensive domain knowledge and experience, WNS also supports our services development strategy. Under this contract, we will be looking forward to exploring further opportunities for collaboration and cost reduction."

"SITA is recognized for its customer-centric delivery model, tailoring IT and communication solutions to meet our clients' business goals. Performing as an extension of our enterprise, WNS consistently provides deep industry expertise within a flexible service model. This is critical given the range of services we provide to air transport, government and global distribution systems companies," Bakker added. "Given their track record, we are pleased to renew our partnership agreement with WNS."

"During the past six years, WNS has worked closely with SITA to automate and transform its operations," said Ambreesh Mahajan, CEO, Travel and Leisure Services at WNS. "This collaboration has resulted in higher service levels at SITA overall and a more agile product delivery system. We remain dedicated to fostering SITA's success and look forward to expanding our partnership."

About WNS WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit www.wnsgs.com.

About SITA SITA is the world's leading specialist in air transport communication and IT solutions. SITA delivers and manages business solutions for airline, airport, GDS, government and other customers over the world's most extensive communications network, which forms the backbone of the global air transport industry.

SITA's portfolio includes managed global communications, infrastructure and outsourcing services, as well as services for airline commercial management and passenger operations, flight operations, aircraft operations and air-to-ground communications, airport management and operations, baggage operations, transportation security and border management, cargo operations and more. With a customer service team of over 1,500 staff around the world, SITA invests significantly in achieving best-in-class customer service, providing integrated local and global support for both its communication and IT application services.

SITA has two main subsidiaries: OnAir, which is bringing in-flight mobile communications to the market, and CHAMP Cargosystems, the world's only IT company dedicated solely to air cargo. SITA also operates two joint ventures providing services to the air transport community: Aviareto for aircraft asset management and CertiPath for secure electronic identity management.

SITA is one of the world's most international companies. Its global reach is based on local presence, with services for around 600 air transport industry members and 3,000 customers in over 140 countries. In 2009, the company celebrates 60 years in business. Set up in 1949 with 11 member airlines, SITA today employs people of more than 140 nationalities, speaking over 70 different languages. SITA had consolidated revenues of over US\$1.42 billion (EUR 1.06 billion) in 2007.

For further information go to www.sita.aero.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This news release contains forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements include statements relating to services expected to be delivered by WNS under the new contract and expected benefits to WNS and SITA under the new contract. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward-looking statements. These risks and uncertainties include but are not limited to technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in the business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions, including a

slowdown in the U.S. and Indian economies and in the sectors in which our clients are based and a slowdown in the BPO and IT sectors world-wide; our ability to successfully consummate strategic acquisitions, as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission. These filings are available at www.sec.gov. We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. You are cautioned not to place undue reliance on these forward-looking statements, which reflect management's current analysis of future events. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

CONTACT:

Investors:

Alan Katz
VP -- Investor Relations
WNS (Holdings) Limited
+1 212 599-6960 ext. 241
ir@wnsgs.com

Media:

Josh Passman
CJP Communications
+1 212 279-3115 ext. 203
jpassman@cjpcom.com

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