



WNS Awarded 'Partners in Innovation Challenge' for Baggage Claim Process from KLM Dutch Royal Airlines

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Jan. 23, 2008--WNS (Holdings) Limited (NYSE: WNS), a leading provider of global business process outsourcing (BPO) services, today announced that it has been awarded the "Partners in Innovation Challenge Award" by KLM Dutch Royal Airlines (KLM) for its recommended solution for managing KLM's baggage claim process.

The KLM Procurement and Business Innovation departments invited 30 service providers to propose solutions to enhance KLM's customer service. WNS received the award for its workflow-based solution designed to help the airline better manage its baggage claims process.

"WNS is proud to receive the Partners in Innovation Challenge award and to be part of KLM's vision to enhance customer service levels for the airline industry," said Ambresh Mahajan, CEO, WNS Travel and Leisure Services. "This award is a testament to the way we apply our deep industry domain knowledge to successfully resolve our clients' challenges."

"WNS' solution provides a more proactive approach to dealing with customers who have lost their baggage and has emerged as the best idea submitted amongst all the service providers," said Michel Hilgersom, Director of Procurement Commercial at KLM. "It is clearly innovative and showcases how WNS understands our business and innovates to deliver business value."

About WNS Global Services

WNS is a leading global Business Process Outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enables WNS to deliver business value to some of the leading companies in the world. With over 17,000 employees, WNS is passionate about building a market leading company valued by our clients, employees, business partners, investors and communities. Our home page is www.wnsgs.com.

Our ADSs are listed on the New York Stock Exchange. For more information, please visit our website at www.wnsgs.com.

Safe Harbor Statement under the provision of the United States Private Securities Litigation Reform Act of 1995

This release contains "forward-looking statements" that are based on our current expectations, assumptions, estimates and projections about our company and our industry. The forward-looking statements are subject to various risks and uncertainties. Those statements include estimates of the benefits of the proposed expansions and future plans of the company. We caution you that the reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumption on which our forward-looking statements are based are reasonable, any of those assumptions can prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to: technological innovations; telecommunications or technology disruptions, future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reactions in the U.S. or U.K. to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions; our ability to successfully consummate strategic acquisitions; and other risks described from time to time in our SEC filings, including our annual report for our fiscal year ended March 31, 2007 on Form 20-F filed on June 6, 2007.

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