



T-Mobile UK Selects WNS Philippines to Provide Customer Care

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WNS (Holdings) Limited (NYSE: WNS - News), a leading provider of global business process outsourcing (BPO) services, today announced that WNS Philippines has signed a Letter of Intent with T-Mobile, one of the world's largest mobile operators, to provide customer care for its UK based customers. The T-Mobile network is one of Britain's largest, with 17.1 customers, providing coverage to 99 percent of the UK population.

WNS Philippines will handle inbound customer calls for T-Mobile UK's prepaid subscribers. The WNS associates will support a full spectrum of customer care services ranging from price plan inquiries to handset issues such as lost, stolen or faulty phones. The contact center staff will manage queries on promotions, charges and credits and roaming, and alert new customers to the range of subscription benefits.

WNS Philippines is a joint venture between WNS Global Services and Advanced Contact Solutions (ACS), a global contact services provider, based in Manila, Philippines to offer contact centre services to global clients across a full range of industries.

"T-Mobile is committed to ensuring that our customers receive the best care at all times. We are recognized for our superior customer service, and by leveraging the capabilities of WNS Philippines, we will take our customers' experience to the next level," said Russell Taylor, T-Mobile UK's Customer Services Director. "We have chosen WNS Philippines as our partner because they bring a deep understanding of customer needs, have a track record of operational excellence and most importantly, are aligned to our values."

Victor M. Endaya, President and CEO of ACS Philippines said, "We are confident that our team will deliver the high standards of customer service that T-Mobile is known for," He added, "T-Mobile UK's vote of confidence also affirms The Philippines as the customer care destination of choice."

About WNS

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enables WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit www.wnsgs.com.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This news release contains forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward looking statements. These risks and uncertainties include but are not limited to technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in the business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions, including a slowdown in the U.S. and Indian economies and in the sectors in which our clients are based and a slowdown in the BPO and IT sectors world-wide; our ability to successfully consummate strategic acquisitions, as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission. These filings are available at www.sec.gov. We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. You are cautioned not to place undue reliance on these forward-looking statements, which reflect management's current analysis of future events. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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