

## WNS Takes First Step towards Becoming a Carbon-Neutral Company

February 12, 2008

## Launches Green Lean Sigma Program in the presence of Mr. Roger Carr, Chairman, Centrica plc

MUMBAI, India, Feb 12, 2008 (BUSINESS WIRE) -- WNS (Holdings) Limited (NYSE: WNS), a leading provider of business process outsourcing (BPO) services, today announced the launch of its Green Lean Sigma Program, a company-wide initiative to address energy conservation and reduction in impact of carbon emission. The program marks WNS' first step towards realising its vision to be a carbon-neutral company.

"Improving the environment is now a business imperative for leading companies across the world. Carbon emissions and environmental issues are going to affect how companies operate in the future. We at WNS recognize this and are committed to becoming a carbon neutral company," said Neeraj Bhargava, CEO of WNS Global Services. "The launch of the Green Lean Sigma Program marks the first step towards realizing our vision. As part of this program, we will embed Green Lean Sigma into our business processes, and collaborate with our other stakeholders to fulfil our responsibility."

Roger Carr, Chairman of Centrica plc, a leading integrated energy company, joined WNS at its Mumbai headquarters today to launch the WNS Green Lean Sigma Program. "Centrica seeks to decrease its overall impact on climate change through efficient energy-use in its own operations and by supporting other businesses to do the same," said Mr Carr. "We commend WNS' vision to be a carbon neutral company and their dedication to environmental issues."

As part of its Green Lean Sigma Program, WNS will leverage Six Sigma, LEAN and ISO methodologies to redesign its processes to make them more energy efficient, sensitize employees and tangibly contribute to being environment friendly. The WNS Green Lean Sigma program has been developed in consultation with Greenpeace.

The WNS Green Lean Sigma Program involves the following steps:

- -- Business intelligence to leverage technology to drive toward becoming a paperless office
- -- Quality management systems to ensure environment conformance
- -- Continual improvement through resource optimization and energy conservation projects
- -- Communication to sensitize employees on the need and ways to be energy efficient

## About WNS Global Services

WNS is a leading global Business Process Outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enables WNS to deliver business value to some of the leading companies in the world. With over 17,000 employees, WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. WNS' home page is www.wnsgs.com.

## **About Centrica**

Centrica is a top 30 FTSE100 company with growing energy businesses in the UK, North America and Western Europe. Centrica secures and supplies gas and electricity for millions of homes and businesses and offer a distinctive range of home energy solutions and low carbon products and services.

Safe Harbor Statement under the provision of the United states Private Securities Litigation Reform Act of 1995

This release contains "forward-looking statements" that are based on our current expectations, assumptions, estimates and projections about our company and our industry. The forward-looking statements are subject to various risks and uncertainties. Those statements include estimates of the benefits of the proposed expansions and future plans of the company. We caution you that the reliance on any forward-looking statement involves risks and uncertainties, and that although we believe that the assumption on which our forward-looking statements are based are reasonable, any of those assumptions can prove to be inaccurate, and, as a result, the forward-looking statements based on those assumptions could be materially incorrect. These factors include but are not limited to: technological innovations; telecommunications or technology disruptions, future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reactions in the U.S. or U.K. to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions; our ability to successfully consummate strategic acquisitions; and other risks described form time to time in our SEC filings, including our annual report for our fiscal year ended March 31, 2007 on Form 20-F filed on June 26, 2007.

SOURCE: WNS (Holdings) Limited

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