



WNS Makes Dramatic Gains in Respected Outsourcing Survey

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MUMBAI, India--(BUSINESS WIRE)--June 20, 2007--WNS (Holdings) Limited (NYSE: WNS), a leading provider of offshore business process outsourcing (BPO) services was the top ranked Indian outsourcing provider according to the 4th annual Black Book of Outsourcing Survey conducted by the Brown Wilson Group, a leading industry analyst. The survey, yielding over 22,000 responses from buyers of outsourcing services, is widely accepted as the single industry measure of unbiased client satisfaction.

WNS also made dramatic gains in this year's ranking, overtaking numerous other outsourcing providers to improve on its 26th place 2006 ranking to its new position as #3.

WNS was awarded perfect 10s in the four attributes scored by the Survey: level commitment, corporate direction, leadership impact, and human capital performance. According to the Survey's methodology, a 10 score is defined as having "overwhelming exceeded client expectations."

"Given the broad nature of this survey and the number of respondents, this survey represents the 'people's choice awards' for our industry," said Neeraj Bhargava, WNS Group chief executive officer. "Consequently, we are very gratified that the market recognizes our fundamental differentiation, hears our pure-play BPO message, and responds to our business model, one that concentrates not only on costs, but builds on our deep domain knowledge, and partners seamlessly with clients to deliver services that directly support their business strategy," he concluded.

In the comments section of the report, the Survey says, "WNS executes an aggressive BPO strategy that gained record profitability, plus high client satisfaction via fast ramp-ups and key industry expansions, including the strategic acquisition of Marketics KPO."

The Black Book of Outsourcing Survey identifies the top 50 outsourcing companies and offers an industry-wide look at trends and client relationships to assist companies that are seeking outsourcing suppliers. The Survey, conducted from January through April of 2007, ranks the suppliers based on responses from those involved in outsourcing decision-making. It was released Friday, June 15.

About WNS

WNS is a leading provider of offshore business process outsourcing, or BPO, services. We provide comprehensive data, voice and analytical services that are underpinned by our expertise in our target industry sectors. We transfer the execution of the business processes of our clients, which are typically companies located in Europe and North America, to our delivery centers located primarily in India. We provide high-quality execution of client processes, monitor these processes against multiple performance metrics, and seek to improve them on an ongoing basis.

WNS ADSs are listed on the New York Stock Exchange. For more information, please visit our website at www.wnsgs.com

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