

WNS Named a 'Star Performer' in Everest Group PEAK Matrix™ for Analytics BPS

August 1, 2017

NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Aug. 1, 2017-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced that it has been named a 'Star Performer' in the 2017 Everest Group PEAK MatrixTM Assessment Report for Analytics Business Process Services (BPS).

"We are delighted to be recognized as a 'Star Performer' in the Analytics Business Process Services (BPS) space," said Keshav R. Murugesh, WNS' CEO. "WNS has taken big strides towards market leadership in its analytics practice through strategic partnerships, analytics-focused acquisitions, targeted hiring and training programs, and the creation of WNS-proprietary tools, technologies and solutions."

Of the 18 analytics BPS providers covered in the market report, WNS is one of the three providers that have been rated as 'Star Performer.' A 'Star Performer' has been defined as a BPS player that has shown significant year-on-year advancement in key attributes such as scale, scope, technology and innovation, delivery footprint, and buyer satisfaction.

"WNS has been successful in expanding its analytics business by adding new logos, which is a proof of its capabilities and expertise in the analytics domain, where out-of-the-box thinking and solutions by service providers are becoming the norm rather than the exception," said Anupam Jain, Practice Director, Everest Group. "Its investments in building internal capabilities in advanced analytics, developing partnerships with academia, and establishing a breadth of services across multiple industries has enabled WNS to become a Star Performer, and stay competitive in the evolving analytics market."

Today, <u>WNS' analytics</u> practice has more than 2,200 professionals serving over 50 global brands. WNS provides a broad spectrum of analytics products and services across areas such as <u>big data</u>, <u>business intelligence and reporting</u>, machine learning, research, <u>marketing</u>, <u>social media</u>, risk, fraud, claims, and customer relationship management.

WNS is able to generate actionable insights and an improved end-customer experience with proprietary, technology-driven analytics solutions. The WNS Analytics practice includes an R&D center focused on innovation and emerging technologies, and strategic training programs such as our MBA program in analytics in association with NIIT University.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 300+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer interaction services, technology solutions, research and analytics and industry specific back office and front office processes. As of June 30, 2017, WNS had 34,789 professionals across 52 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, Turkey, United Kingdom and the United States. For more information, visit www.wns.com.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other fillings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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Source: WNS (Holdings) Limited

Investors: David Mackey

Corporate SVP - Finance & Head of Investor Relations WNS (Holdings) Limited +1 (201) 942-6261 david.mackey@wns.com

or Media

Media:

Archana Raghuram Head – Corporate Communications WNS (Holdings) Limited +91 (22) 4095 2397

archana.raghuram@wns.com; pr@wns.com