

WNS Ranked a 'Leader' in Everest Group PEAK Matrix™ Assessment Report 2016 for Property and Casualty Insurance BPO

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NEW YORK & MUMBAI, India--(BUSINESS WIRE)--Aug. 11, 2016-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced it has been named as a 'Leader' in the Everest Group PEAK Matrix[™] Assessment Report 2016 for Property and Casualty (P&C) Insurance BPO.

"We are delighted to be recognized as a 'Leader' in the P&C Insurance BPM space," said Keshav R. Murugesh, Group CEO, WNS. "This recognition is a testimony to our best-in-class domain capabilities in the P&C insurance industry. Today, WNS delivers technology-led business transformation for over 30 global insurers that results in reduced cost, improved operating efficiency, an enhanced end-customer experience, actionable insights and competitive advantage."

The Everest Group PEAK Matrix™ defines 'Leaders' as companies having scored in the 75th percentile for both market success and delivery capability. Market success is measured by revenue, number of clients and year-over-year revenue growth. Delivery capability measures a company's ability to deliver through scale, scope, technology solutions and innovation, delivery footprint and buyer satisfaction. WNS was specifically cited in the report for its market share in the UK, Europe and APAC, TPA license in the US, diverse portfolio of clients, comprehensive process capability, and overall buyer satisfaction. WNS clients highlighted domain expertise, responsiveness, and ability to handle complex processes as key company strengths.

WNS' Insurance vertical offers comprehensive solutions across the <u>P&C value chain</u>, including claims processing, policy administration, underwriting, actuarial solutions, sales support, and industry-specific Finance and Accounting. Earlier this year, WNS introduced a suite of next-generation technology, analytics and digitally-led solutions designed to help insurers accelerate the digitization of their business processes, and better-serve their end-customers.

About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer interaction services, technology solutions, research and analytics and industry specific back office and front office processes. As of June 30, 2016, WNS had 32,448 professionals across 42 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit www.wns.com.

Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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