

# WNS to Deploy Travel Technology Suite for Tour East Group

## May 25, 2016

NEW YORK & MUMBAI, India--(BUSINESS WIRE)--May 25, 2016-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Management (BPM) services, today announced its partnership with Tour East Group, one of Canada's most dynamic, respected and innovative travel companies. WNS will deploy RePax-TA, the travel industry's first fully-automated schedule change management solution to help Tour East Group manage flight disruptions across all airlines. WNS will also deploy Q-Bay, a fully automated Workflow and Work Force Management solution for the travel industry. These applications are part of WNS' state-of-the-art, technology-driven solution suite that enables all stakeholders in the travel value chain – including airlines and travel intermediaries – to improve profitability and enhance customer satisfaction.

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"We are delighted to partner with Tour East Group, and to broaden the installed base for our industry-leading travel technology solutions. This suite is differentiated by its ability to solve industry-specific business problems, improve operational efficiency, and enhance the end-client experience," said Keshav R. Murugesh, Group CEO, WNS. "Tour East has a reputation for harnessing technology to create innovative solutions and offerings for its clients. The selection of WNS as a solution partner is a testimony to our domain and technology capabilities in the travel and leisure space," he added.

"Tour East Group has always believed in pioneering technology platforms to drive profitability and customer satisfaction. We are confident that Q-Bay and RePax solutions from WNS will enable these objectives" said Annie Tsu, President of Tour East Group.

As one of the world's leading travel Business Process Management (BPM) companies, WNS partners with globally leading travel and leisure companies to help drive business process transformation. WNS' suite of <u>technology products</u> for the travel industry leverages high-end embedded analytics, automation and web-based "on-demand" infrastructure to address real-world business challenges including travel disruption, revenue recovery, interline fare audit and queue management. These solutions cut across multiple sectors of the travel and leisure vertical, including airlines, Online Travel Agencies (OTA), Travel Management Companies (TMC), hotels, cruise lines and car rental companies.

### **About Tour East Group**

Tour East Group is a world leader in Travel Fulfillment Services and Private Air Fare Distribution. Established in 1976 with offices in New York, Toronto & Beijing dedicated to distinctive quality in the development and implementation of global services for travel industry clients and travelers with mid-office and back-office fulfillment delivery services.

#### Visit www.toureastgroup.com

#### About WNS

WNS (Holdings) Limited (NYSE: WNS), is a leading global business process management company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics, Healthcare and Utilities. WNS delivers an entire spectrum of business process management services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of March 31, 2016, WNS had 32,388 professionals across 40 delivery centers worldwide including China, Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit <u>www.wns.com</u>.

#### Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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WNS (Holdings) Limited Investors: David Mackey Corporate SVP - Finance & Head of Investor Relations +1 (201) 942-6261 david.mackey@wns.com or Media: Archana Raghuram Head – Corporate Communications +91 (22) 4095 2397 archana.raghuram@wns.com; pr@wns.com or Tour East Group Media: Marc Atchison Director - Communications +1 (416) 929-0888 ext. 2232 Marc.atchison@toureast.com