

Scandinavian Airlines Extends Outsourcing Contract with WNS

July 3, 2013

LONDON & MUMBAI, India--(BUSINESS WIRE)--Jul. 3, 2013-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global Business Process Outsourcing (BPO) services, today announced it has extended its service contract with Scandinavian Airlines. Under this agreement, WNS will continue to provide a comprehensive range of services in Passenger Revenue Accounting, and in addition will begin providing analytical support, risk, audit and compliance services.

A new, dedicated, SAS Business Excellence team will be created within WNS to provide PRA management and senior-level analytical capabilities. This group will work closely with SAS Management to identify and drive transformational change and overall process efficiency within the SAS Commercial Departments.

"WNS has supported Scandinavian Airlines for the past 9 years in the PRA environment, and we are delighted to increase both the duration and the scope of our relationship," said Keshav R. Murugesh, WNS's CEO. "We look forward to working closely with SAS management to help deliver improved efficiencies and to help them successfully achieve their strategic corporate objectives. The extended scope of this new agreement will enable SAS to utilize the analytical, consulting and management skills within WNS, strengthening the value of our strategic partnership. We see this model as a natural progression for our clients, leveraging our deep knowledge of the airline industry to help identify and deliver transformational change."

Toke Hogild, Vice President Commercial Processing, SAS, added, "Through the years WNS has proven to be a solid partner, and I am pleased WNS will continue to be our supportive partner. SAS is undertaking severe organizational changes and at the same time implementing commercial initiatives but I am confident that our extended scope with WNS will enable us to succeed."

About Scandinavian Airlines

Scandinavian Airlines is the flag carrier of Denmark, Norway, and Sweden and the largest airline in Scandinavia.

Part of the SAS Group and headquartered in Stockholm, Sweden, the airline operates 144 aircraft to 117 destinations, in total 250 routes. The airline's main hub is *Kastrup* or Copenhagen Airport, which is the main European and intercontinental hub. It is the eighth-largest airline in Europe. The airline was founded in 1946 as a consortium to pool Det Danske Luftfartselskab's, Svensk Interkontinental Lufttrafik's and Det Norske Luftfartselskap's transatlantic services. European and domestic cooperation started two years later and, in 1951, the airlines merged to create SAS.

SAS is a founding member of the Star Alliance. For more information please visit www.sasgroup.net.

About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading global business process outsourcing company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals including Travel, Insurance, Banking and Financial Services, Manufacturing, Retail and Consumer Packaged Goods, Shipping and Logistics and Healthcare and Utilities. WNS delivers an entire spectrum of business process outsourcing services such as finance and accounting, customer care, technology solutions, research and analytics and industry specific back office and front office processes. As of March 31, 2013 WNS had 25,520 professionals across 31 delivery centers worldwide including Costa Rica, India, Philippines, Poland, Romania, South Africa, Sri Lanka, United Kingdom and the United States. For more information, visit <u>www.wns.com</u>.

Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

Source: WNS (Holdings) Limited

WNS (Holdings) Limited Media: Sumi Gupta Public Relations +91 98192 999895 sumi.gupta@wns.com ; pr@wns.com or Investors: David Mackey Investor Relations +1 248 630 5197 ir@wns.com